

*The conceptual model for conduct supervision is schematically illustrated in the figure above.*

*According to the model, conduct supervision has two overarching objectives: impact and reputation. To achieve these objectives, the department that conducts supervision relies on three factors: the context it operates in, the approach to address risks and the support system. The context has three components: the legal framework, the agency mission and the development of risks; the supervisory approach consists of three complementary activities: detection, investigation, and mitigation; and the support system consider the capabilities: the people, the processes and the technology.*

*Detection and investigation characterize the degree of both the vigilance and responsiveness of the supervision function. Effectiveness comes from an effective mitigation. Efficiency stems from optimally disposing and combining the different capabilities.*