TECHnological Factor Productivity

by X. Cirera (World Bank), D. Comin (Dartmouth) and M. Cruz (IFC)

Discussion by

Pau Roldan-Blanco (Banco de España)

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• What is behind a firm's productivity?

- Establishments perform various business functions (BFs), e.g. "assembly" in automotive sector.
- Within business functions, there are various tasks, e.g. placing window panes, doors, wheels...
- For these tasks, firms use different technologies, e.g. operator-controlled machines, lasers, robots...

■ This paper opens "black box" "Pandora's box":

- Survey data on general (GBF) and sector-specific (SSBF) business functions and their technologies.
- Large coverage: 12 broad sectors, 10 countries, over 12k establishments.
- Experts answer questions on which technologies are used, which are the most sophisticated, etc.

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Goals:

- 1 Understand how technologies are used within the firm.
 - e.g., is the most sophisticated technology the one that's used most intensively?
- 2 Quantify dispersion in used technologies within and across establishments.
- 3 Measure how technology correlates with a firm's measured productivity.
- 4 Develop an index that summarizes the technology choices of an establishment ("TechFP").

Key insights:

- ${f I}$ Most used technologies are not the most sophisticated ones (establishments are far from the frontier).
- 2 Variation in technology sophistication is larger within establishments than across.
- 3 As an establishment's technology becomes more sophisticated (TechFP \uparrow)...
 - ... technology sophistication increases more for some business functions than others.
 - ... that is, technology curves exhibit different (upward) slopes.

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Praise

Main contributions:

- 1 Introduce new and rich (survey) data on technology practices.
- 2 Dissect technology within the firm.

■ Great paper:

- Ambitious and important work.
- Clear aim to understand every aspect of heterogeneity (within and across firms) in technology.
 - \blacksquare Very nice feature $\ \rightarrow$ Map out technology frontier as the gap between usage and sophistication.
- \blacksquare Pedagogical \rightarrow Goes back to first principles, informs choices for macro modeling, ...

My Comments

- 1 Conceptualizing technology.
- 2 Extensive margins.
- 3 Mapping TechFP to TFP.
- 4 Other comments.

Comment 1: Conceptualizing Technology (1/2)

I Not all productivity-enhancing technologies are business function-specific:

- Some technologies permeate, and interact across, different business functions (e.g. IT).
 - Some of these business functions might not be GBFs, but a group of SSBFs.
 - Even within a business function, a given technology might affect different BF-specific tasks differently.
- What's more, some technologies are not BF-specific but firm-specific.
 - A firm may find a breakthrough innovation which does not immediately diffuse to competitors.
 - \rightarrow *Example:* first computers to use silicon micro-chips; first companies to use AI.
 - As a sole possessor of this knowledge, the firm might apply it to all of its BFs (firm-level efficiency gains)

ightarrow Suggestion: Consider non-BF-specific technologies (e.g. relevant for a group of SSBFs) in the survey.

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Comment 1: Conceptualizing Technology (2/2)

2 Knowledge spillovers:

- Technologies may have knowledge spillovers, both within and across establishments.
- The knowledge (human?) capital required to implement a technology might be transferable across BFs.
- ightarrow Suggestion: Use proxies for knowledge spillovers, e.g. firm's patents and citations, employee mobility...

B Embodied vs disembodied technology:

- Some knowledge is diffused through technology that is embodied in inputs themselves.
- This matters if firms buy inputs from other firms (I-O structure) who have adopted "on their behalf".
- ightarrow Suggestion: Ask experts about *physical input*'s sophistication, and about input sourcing (I-O matrix).

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1 Adoption:

- Authors discuss intensity of existing technologies. What about the extensive margin?
- In reality, overall sophistication ↑ of establishment (TechFP ↑) might be due to (a combination of):
 - 🔟 Same intensity of existing technologies, but more process innovation now makes them more sophisticated.
 - 2 More intensity in use of more sophisticated technologies, at given level of process innovation.
 - 3 Same intensity and same process innovation, but entry of new technologies (product innovation/adoption).
- What drives these intensive- vs extensive-margin choices?
- Model in Section 4:
 - Tries to conceptualize some of this using a simple trade-off between sophistication benefits vs adoption costs.
 - But adoption costs are over implementation of existing technologies, not adoption of new technologies.
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2 Productivity growth:

- In dynamic macro models, we not only care about productivity level, but also productivity growth.
 - How do establishments accumulate knowledge capital? (Process vs product innovation)
 - How do they move up on the "sophistication ladder" as they grow older? (margins previous slide)
- Similarly: entry and exit of BFs as firms become more complex organizations over time?
- ightarrow Suggestion: In subsequent waves, keep track of firms and their portfolios of BFs and technologies.

■ What's the mapping from "technology" (TechFP) to "measured productivity" (TFP)?

Section 6 finds correlations between TechFP with measured TFP... But this is the tip of the iceberg!

- Businesses differ in their (i) intensity of usage and (ii) sophistication of existing technologies
- Relevant questions for mapping to productivity:
 - Why don't establishment use their most sophisticated technologies more intensively?
 - What explains the gap between a firm's technology mix and the frontier?
 - Why do establishments upgrade some business functions more than others?
- Answers should come from a model of frictions vs strategic behavior:
 - Frictions may impede knowledge flow from top to bottom firms (sorting b/w top firms and top inventors?).
 - But some businesses may optimally choose to keep technology gap with competitors (market power story?).

ightarrow Suggestion: Explore a richer dynamic model with R&D/adoption margins and strategic behavior.

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Other Comments

1 Other interesting indicators:

- Distribution of least used ("LEAST") and of least sophisticated ("MIN") technology?
- Distribution of technology gaps ("MAX-MIN" and "MOST-LEAST") within and across firms.
- Could be used to explain productivity differences across sectors and countries.
- $\rightarrow~$ Suggestion: Compute and explore these.

2 Firms or establishments?

- Paper uses the terms "firm" and "establishment" interchangeably at times.
- In standard macro models, we usually think of productivity at the firm level.
- For multi-establishment firms, firm productivity is the aggregate of each establishment's productivity.
 - Firm might choose to allocate technologies and BFs across establishments in some optimal way.
 - Knowledge may be transferable across establishments within firms.

ightarrow Suggestion: Explore concentration of technologies and BFs across establishments within firm.

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Conclusion

- This paper opens up the establishment and looks into use and sophistication of its technologies.
- Exciting and important agenda, lots of work ahead with new waves (if any) of the survey.

My comments:

- I Explore technology more broadly (non-BF-specific, knowledge spillovers, embodied technologies, ...).
- 2 Explore adoption of new technologies and productivity growth.
- 3 Explore richer and dynamic model of innovation/R&D/competition.
- 4 Explore determinants of firm-level productivity and technology gaps across firms.

Thank you!

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