

IMPORTANT NOTICE FOR TENDERERS

FRAUDULENT EMAILS

If your company has been awarded a contract or provides services and goods to the Banco de España, please pay attention to this notice.

We have detected cases of fraudsters posing as the Banco de España in order to redirect the payment of invoices. Unauthorised individuals are sending emails, forging Banco de España staff members' signatures, to make fraudulent requests related to tenders and invoices.

Please bear in mind the following:

- Invoices should **always** be processed via the central government's e-invoicing platform FACe.
- **We will never request** urgent or unusual changes in payment conditions or in bank details via email.
- **Always check** the authenticity of messages that are seemingly from the Banco de España, especially those requesting urgent or confidential action.
- Use the details you already have for your contact at the Banco de España to **confirm** any suspicious requests with them **directly**.
- **Do not share** sensitive information or perform actions based on unverified emails.