

## Helena Tejero

Associate Director General of Financial Conduct and Banknotes

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### Place and date of birth

Barcelona, 25 June 1962.

### Academic qualifications, distinctions and awards

1986	Degree in Economics and Business Studies from Universidad Pontificia de Comillas.
1988	Postgraduate studies in Financial and Stock Market Management at the University of Barcelona.
2016	Cross of the Order of Police Merit with white badge.
2016	Cross of the Order of Civil Guard Merit with white badge.

### Career details

2022 to date	Associate Director General of Financial Conduct and Banknotes. Banco de España.  Board member of Imprenta de Billetes, S.A., a vehicle of the Banco de España (IMBISA).
2014-2022	Director General of the Cash and Issue Department. Banco de España.
2014 to date	Member of the Banknote Committee (BANCO) of the European System of Central Banks.  Permanent member of the Central Bank Treasurers Committee of the Center for Latin American Monetary Studies (CEMLA).  Member of the Coin Committee.  Chair of the Coordination Committee of the Auxiliary Deposit System.  Chair of the Cash Working Group.
2011	Chair of the ORM task force responsible for the development and implementation of the Operational Risk Management Framework within the European System of Central Banks.
2010-2014	Head of the Risks and Processes Division. Banco de España.

2008-2010	Head of the Operational Risk Division. Banco de España.
2007-2014	Co-chair of the International Operational Risk Working Group (IORWG).
2007-2008	Head of Operational Risk Unit. Banco de España.
2006-2007	Process and project management expert. Banco de España.
2004-2006	Vicepresident, Banking Sector. Capgemini Group Spain.
2000-2004	Managing consultant for banking and insurance. Capgemini Group Spain.
1991-2000	Project manager, senior consultant and consultant. Capgemini Group Spain.
1988-1991	Key account manager private banking and head of product wealth management. Bankinter, S.A.
1986-1988	Portfolio management. B&T, Brokers and Traders.