

## **Helena Tejero**

Associate Director General Strategy, People and Data

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### **Place and date of birth**

Barcelona, 25 June 1962

### **Academic qualifications, distinctions and awards**

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| 1986 | Degree in Economics and Business Studies. Universidad Pontificia de Comillas.            |
| 1988 | Postgraduate studies in Financial and Stock Market Management. Universidad de Barcelona. |
| 1986 | Cross of the Order of Police Merit with white badge.                                     |
| 1986 | Cross of the Order of Civil Guard Merit with white badge.                                |

### **Career details**

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| 2025 to date | Associate Director General Strategy, People and Data. Banco de España.  |
| 2022-2025    | Associate Director General Financial Conduct and Banknotes. Banco de España.<br><br>Board member of Imprenta de Billetes, S.A., a vehicle of the Banco de España (IMBISA).  |
| 2014-2022    | Member of the Banknote Committee (BANCO). European System of Central Banks (ESCB).<br><br>Permanent member of the Central Bank Treasurers Committee. Center for Latin American Monetary Studies (CEMLA).<br><br>Member of the Coin Committee.<br><br>Chair of the Coordination Committee of the Auxiliary Deposit System.<br><br>Chair of the Cash Working Group. |

2011	Chair of the ORM task force responsible for the development and implementation of the Operational Risk Management Framework within the ESCB.
2010-2014	Head of the Risks and Processes Division. Banco de España.
2008-2010	Head of the Operational Risk Division. Banco de España.
2007-2014	Co-chair of the International Operational Risk Working Group (IORWG).
2007-2008	Head of Operational Risk Unit. Banco de España.
2006-2007	Process and project management expert. Banco de España.
2004-2006	Vicepresident, Banking Sector. Capgemini Group Spain.
2000-2004	Managing consultant for banking and insurance. Capgemini Group Spain.
1991-2000	Project manager, senior consultant and consultant. Capgemini Group Spain.
1988-1991	Key account manager private banking and head of product wealth management. Bankinter, S.A.
1986-1988	Portfolio management. B&T, Brokers and Traders.