

In order to ensure accesibility and keep aligned with latest technological trends, Banco de España will no longer support the use of “Enterprise Mode” on Internet Explorer as of **October 1, 2019**.

Any user accessing the services offered for the technical connection (i.e. Spanish public debt auctions) on the Banco de España Portal through The SWIFT network is kindly requested to ensure that “Enterprise Mode” is disabled on ther Internet Explorer browser before that date. In order to do so, you are advised to contact the personnel responsible for Internet Explorer configurations in your organization and be sure that “Enterprise Mode” is deactivated.

Additionally, it is announced that, in order to align with the best security practices, since **February 1, 2020**, TLS 1.0 and TLS 1.1 protocols will no longer be supported and TLS 1.2 will be required to Access Banco de España’s services.

Please, take note of the browser requirements when accessing services that are published at Banco de España Portal:

- Internet Explorer 11
- As of **October 1, 2019**: “Enterprise Mode” will not be accepted
- As of **February 1, 2020**: Only the TLS 1.2 protocol will be supported (TLS 1.0 and TLS 1.1 protocols will be decommissioned)

In case of doubt, please contact the Customer Service Center of Banco de España ([cau@bde.es](mailto:cau@bde.es), +34 91 338 6666)