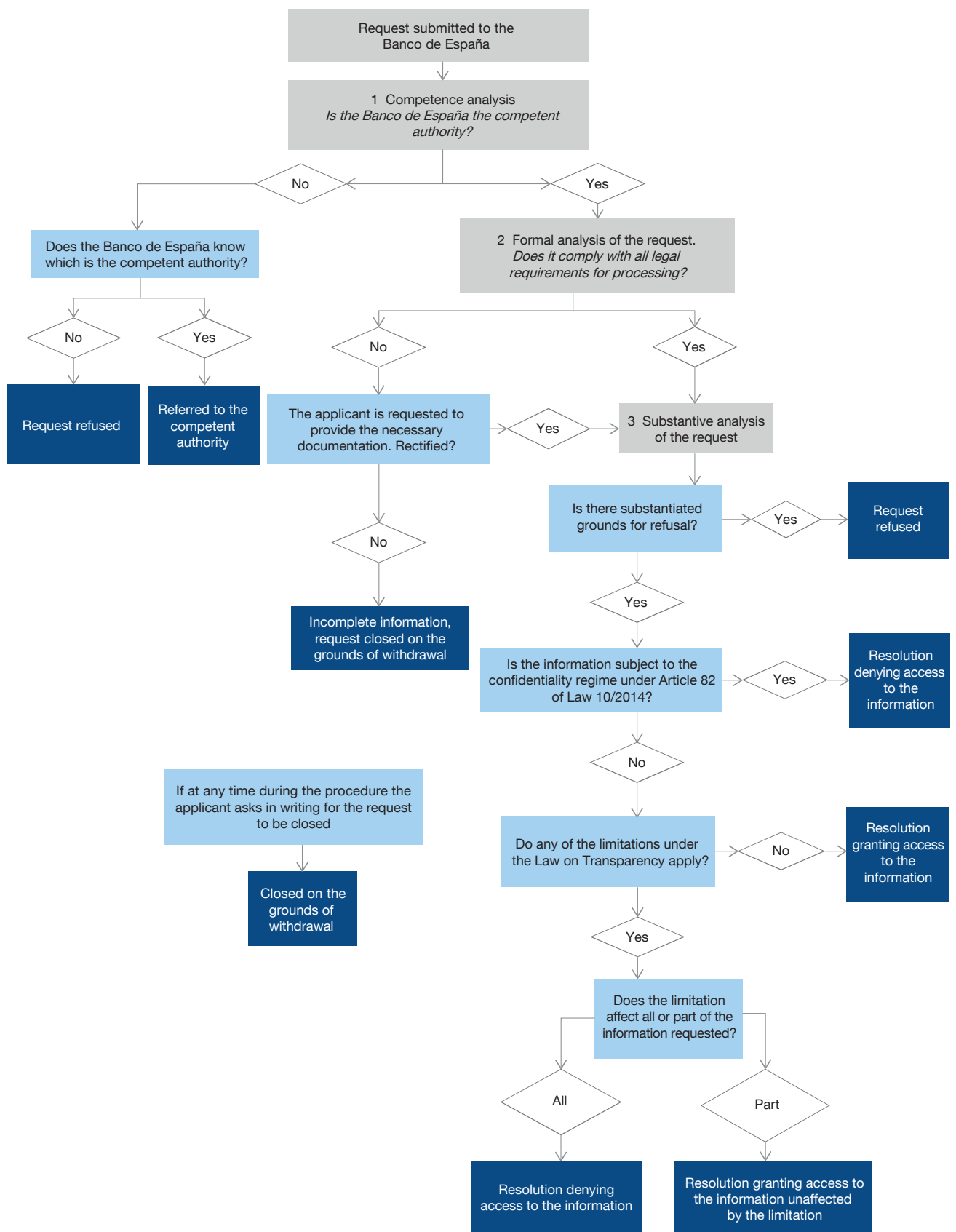


Figure 3.2

**MAIN STEPS IN THE PROCESSING OF REQUESTS FOR ACCESS TO INFORMATION**



SOURCE: Banco de España.