



PRESS RELEASE

Madrid, 16 March 2020

Payment institutions are also opening their offices to the public

The offices of payment institutions – payment services providers – will, like credit institutions, remain open to the public under Article 7 of Royal Decree 463/2020 of 14 March 2020. The provisions of this legislation, which declared the state of alert in Spain for the management of the health crisis caused by COVID-19, allow citizens to leave their homes to go to financial institutions.

Payment institutions will apply the necessary measures to prevent their employees from assuming risks in offices open to the public.

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For further information: www.bde.es

 BancoDeEspana

Email: [sedelectronica@bde.es](mailto:sedeelectronica@bde.es)

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