

Communication Department



PRESS RELEASE

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The Banco de España adapts its working arrangements to the declared state of alarm

In light of the government's decision to decree a state of alarm in order to contain the spread of the coronavirus (COVID-19), the Banco de España has decided to suspend face-to-face attention to the general public at its premises as from Monday 16 March. At the same time, it is reinforcing the provision of on-line services through its Virtual Office.

Likewise as from Monday, the previous recommendation to all staff not involved in critical processes requiring a physical presence at the Bank to work from home is now obligatory. This decision will be reviewed depending on how the health crisis prompted by the coronavirus evolves.

The Bank will be strengthening the protection and prevention measures for staff who, given the particular characteristics of their tasks, have to continue working in any of its buildings.

All information on the measures that are progressively adopted will continue to be updated on the Bank's website, at www.bde.es.

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