



# SWIFT's Solution for ESMIG

*TIPS CG*

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# Where can I go if I need help?



## ESMIG pages

Visit the [ESMIG pages](#) for programme news, updates and getting started guide

## MySWIFT

[ESMIG Support Page](#) - A self-service portal containing documents, guidance on frequently asked questions and Knowledge Base Articles.

## SWIFT Customer Support

SWIFT Customer Support teams are on hand 24/7 to answer specific queries if you don't find the information resources you are looking for.

Additional Support features for SWIFT's Solution for ESMIG

## SWIFTSmart

Introduction to T2/T2S Consolidation Project

## User Handbook

SWIFT's Solution for ESMIG – Service Description  
U2A Setup Guide – Step-by-Step  
U2A Connection Manager  
Getting Started - U2A-only

## Knowledge Base

KB Articles  
ESMIG FAQ



# ESMIG Support Page – example of content that will evolve

Knowledge Centre > SWIFT's Solution for ESMIG

## SWIFT's Solution for ESMIG

This support page provides help for typical problems and questions about SWIFT's Solution for ESMIG and related services.

### Introduction

Subscribe and Configure  
Access to ESMIG

Prepare your Migration

ESMIG Value  
Added Services

U2A Connectivity

### Introduction

- **Updated** ESMIG Timeline
- TARGET Consolidation on ECB
- SWIFT's Solution for ESMIG - Service Description

### Subscribe and Configure Access to ESMIG

- **Updated** ESMIG Subscription and Service Configuration Steps

### Prepare your Migration

- **Updated** SWIFT's Solution for ESMIG - System and Network Requirements
- **Updated** ESMIG FAQ
- Pacs.008 message sample

### ESMIG Value Added Services

- **New** Upgrade of ESMIG Value Added Services to User Detailed Functional Specifications (UDFS) v2.2
- Connector for T2 for Alliance Messaging Hub - Service Description
- Connector for T2 for Alliance Access - Service Description
- How to order Connector for T2 bundle for Alliance Access

### Related links

- [ESMIG on swift.com >](#)
- [ECB Key Milestones >](#)
- [Order Products and Services >](#)
- [Release Timeline for SWIFT products and services >](#)
- [ISO 20022 \(CBPR+\) Customer Adoption Support Page >](#)
- [Universal Confirmations Support Page >](#)
- [My open cases >](#)
- [Contact Support >](#)

**Planned deliverables** for publication within 2 weeks time:

- 1) SWIFT's solution for ESMIG – Introduction – **New**
- 2) ESMIG Roadmap for A2A and U2A – **New**
- 3) ESMIG Roadmap for U2A-only – **New**
- 4) ESMIG subscription and service configuration steps – **Updated**
- 5) ESMIG System and Network Requirements – **Updated**
- 6) ESMIG FAQ – **Updated**
- 7) Upgrade of ESMIG Value Added Services to UDFS v2.2 – **New**
- 8) ESMIG - U2A SWIFT login Application V2 release date – **New**





[www.swift.com](http://www.swift.com)